

# Product/Service Feedback and Reviews Email Templates

Subject Line: We Value Your Opinion! Share Your Feedback and Get Rewarded.

Dear [Customer's Name],

Thank you for choosing [Your eCommerce Store Name] for your recent purchase of [Product/Service Name]. We truly appreciate your business and hope your experience exceeded your expectations.

Your feedback is incredibly valuable to us and helps us continue to improve our products and services. We would be thrilled if you could take a few moments to share your thoughts with us. As a token of our appreciation, we're offering you [Discount Code/Exclusive Offer] on your next purchase!

Share Your Feedback Now

[Feedback Button]

Your opinion matters to us, and your review can help other shoppers make informed decisions.

Here are a few prompts to guide you:

1. How would you rate your overall experience with [Product/Service]?
2. What features or aspects did you find most valuable?
3. Did [Product/Service] meet your expectations? If so, how?
4. Were there any challenges you faced while using [Product/Service]? How did we help you overcome them?
5. Would you recommend [Product/Service] to others? Why?

By sharing your feedback, you're not only helping us improve but also contributing to a better shopping experience for everyone.

Your Opinion Counts – Claim Your Reward

As a token of our appreciation, here's a special [Discount Code/Exclusive Offer] for your next purchase:

Discount Code: [CODE123] Expiration Date: [Date]

Copy and paste the code during checkout to enjoy [Discount/Offer Details]. Don't miss out on the opportunity to save on your next shopping spree!

Thank you once again for being a valued customer of [Your eCommerce Store Name]. We look forward to hearing from you and hope to serve you again soon.

Best regards,  
[Your Name]  
[Your Title]  
[Your Contact Information]

P.S. Stay updated with the latest product releases, promotions, and news by following us on [Social Media Links]. Your support means the world to us!